

Lance Lingerfelt

Senior Microsoft Consultant

Senior Microsoft Certified Trainer



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Education



Link: [View Transcript](#)



Project Highlights 2024

- Received AICERTs Certified AI Trainer designation. Nominated for the Microsoft MVP in M365.
- Active in Training and Adoption Community and building content for Microsoft Intune, Microsoft CoPilot, Generative AI, Exchange Online, PowerShell, Graph, and other offerings. Have recently received a Microsoft Certification in Microsoft Intune, two Microsoft certifications in AI and plan to continue upskilling in AI. Please see my transcript link for details.
- Continuing to perform messaging migrations for different clients through Upwork and other contracts.
- Attending and Speaking at Conferences in the following year in relation to M365 technologies including AI, M365, Loop, Viva, and CoPilot. Conferences Include: Microsoft Community Days at Sea 2024, Microsoft 365 Community Conference 2024, Comms vNext 2024, and CollabCon 2024.

Project Highlights 2023

- Built a two node Exchange 2019 Server Farm for a medical laboratory. Plans are to add load balancing and hybrid to start transition to the Microsoft cloud.
- Did multiple messaging migrations using Quest ODM for a major healthcare organization. I also migrated Sharepoint, OneDrive and Teams using ShareGate as the migration tool. To date I have moved over 1000 users with these tools and more migrations are planned.
- Did setup of Corporate Intune Deployment for GCC High client and deploying Intune, MDE, DLP, AIP, and M365 images for macOS, iOS, and Windows clients in the company.
- Attended and Spoke at Conferences during the in relation to M365 technologies including AI, M365, Loop, Viva, and CoPilot. Conferences Include:, Microsoft 365 Community Conference 2023 and CollabCon 2023.

Project Highlights 2022

- Built a four node Exchange 2019 Server Farm for a major hospital to migrate them from Lotus Notes.
- Did multiple messaging migrations using Quest ODM and BinaryTree tools.
- Performed a 7000 endpoint AV migration from Trend Micro to Microsoft Defender for Endpoint and Intune for a Municipality in California.

- I was an M365 Specialist assisting major healthcare corporation migrate partners and subsidiaries to one M365 tenant and optimizing security and compliance for them.
- On an MCT panel at Microsoft that evaluated the Microsoft Cloud for Healthcare platform training and future deployment.

Key Skills

Microsoft Engineering (MCSE)
 Corporate Training (MCT)
 End User Training
 IT Evangelist
 Conference Speaker
 Migrations
 IT Administration
 Mentorship
 Project Management
 Windows Server Implementations
 Communication Fundamentals
 Team Management
 Technical Writing

Software Set

Windows Server 2008,2012,2016,2019
 Windows 10/11 Client
 Intune Device Management
 ProofPoint Hosted Service
 AD/Entra ID
 Office365/M365
 Exchange Server/Online
 SharePoint Server/Online
 SQL Server
 Quest Migration Tools (ODM)
 Microsoft Migration Tools
 PowerShell
 Cisco Networking
 Exchange Online Protection
 Web Development (IIS)
 Mobility (ActiveSync / Intune)
 Windows and Messaging Security
 M365 DLP, MIP, MIG

Experience

6/2024 – Present

Exchange Messaging/Intune Engineer • Senior Engineer • Barings LLC

- I manage the Exchange 2016/2019/Online Hybrid Environment.
- I Perform M365 Architecture and Implementation, MS Defender, Entra ID, Windows Server, SharePoint Online, Teams, Active Directory, M365 Service Design, Integration, Migration, Consolidation, Support, Training, and Maintenance.
- I also manage the Mac and iOS deployment for Microsoft Intune. I recently completed a migration from Airwatch to Intune for the MDM solution.
- I provide training and guidance to clients and their teams on Outlook, Teams, Copilot, and other M365 client workloads.

5/2015 – Present

Company Owner/Operator • Executive Management • LDLNET LLC

- I own and run LDLNET LLC specializing in Professional IT Services including Design, Implementation, Support, Project Management, and Corporate Training.
- I Perform M365 Architecture and Implementation, MS Defender, MCAS, ATP, AIP, Azure AD, Windows Server, SharePoint Online, Teams, SQL Server, Active Directory, Exchanger Online, and Exchange Server Design, Integration, Migration, Consolidation, Support, Training, and Maintenance.
- I provide training and guidance to clients and their teams.
- I currently am an M365 Specialist with a major Women's Healthcare corporation
- I provide an informational and technical blog for customers and the general public

5/2023 – 5/2024

M365/Intune Specialist • Senior Engineer • Matlock and Associates LLC Contract via Upwork

- Assisted with a GCC High M365 tenant migration from commercial GCC.
- Managed Microsoft Intune with a full Windows, Mac, and iOS deployment of Intune for all devices for the company.
- Performed management of DLP, Governance, Spam, Malware, and Phishing policies for the environment.

5/2022 – 01/2024

M365/Intune Specialist • Senior Engineer • Unified Women's Healthcare Contract

- I led Tenant-To-Tenant migrations for the M&A division for Unified Women's Healthcare as a third party vendor
- I Performed M365 Architecture and Implementation, Intune deployment and management, MS Entra ID Management, Windows Server, SharePoint Online, Teams, Active Directory, Exchanger Online, and Exchange Server Design, Integration, Migration, Consolidation, Support, Training, and Maintenance.

- Managed Policies for Windows and iOS devices in M365, SCCM, and Intune.

11/2020 – 4/2022

Security and Compliance Engineer • Genesis10 / Bank Of America

- Security and Compliance Subject Matter Expert in the Global Technology and Operations Group
- Configure and Deploy Security and Compliance for the Bank's Rollout of M365
- Subjects include Microsoft Information Protection, ATP, Microsoft Defender, EOP, Secure Score, Conditional Access, Microsoft Information Governance, Advanced eDiscovery, DLP, Office Message Encryption, and M365 Security Policies

8/2020 – 11/2020

Microsoft FastTrack Security and Compliance SME • Blueprint Technologies / Microsoft

- Security and Compliance Subject Matter Expert in the Microsoft FastTrack Center
- Assist E3 and E5 licensed customers with the Security and Compliance Center Best Practices and Onboarding
- Subjects include Microsoft Information Protection, ATP, Windows Defender, EOP, Conditional Access, Microsoft Information Governance, Advanced eDiscovery, DLP, and M365 Security Policies.

5/2019 – 3/2020

Microsoft Premier Field Engineer • Technical Manager • TriMax Americas / Microsoft

- Transactional PFE for Exchange, Azure AD, Windows Server, and Office365 in the Modern Workplace Realm teaching MOC courses and advanced offerings to customers.
- I also helped support SharePoint, OneDrive, EOP, Security/Compliance, Azure AD, ATP, AIP, Intune, Teams, SQL, and other backend server software components when needed.
- I held 36 Microsoft accreditations for advanced Exchange, Office365, and Windows Server offerings and had achieved 60% utilization in the eight months I was employed.
- I have proven IT Consultant experience with different projects and offerings for Premier Enterprise Customers such as Gartner, Morgan Stanley, Volkswagen, PNC Bank, and others.
- I had ongoing projects aligned with Willis Towers Watson, Gartner, Volkswagen, and other companies assisting them with transforming their Exchange environments to the Modern Workplace.

5/2018 – 3/2019

Microsoft Engineer • Mid-level • Avanade

- Worked in Cloud Management Services Division as a Level III Consultant. I remediated issues that occurred to the managed systems when alerted by the system. I also fulfilled requests made by our managed services clients to have work performed in the managed environment.
- Performed Administration, Troubleshooting and remediation for Windows Server 2008-2016, Skype, PowerShell, SharePoint 2010-2013, Exchange 2010-2016, Active Directory, Azure AD, and related services.
- I provided training, mentorship, and guidance to the Level I and Level II Engineers in a team setting.
- I gathered data for Problem Resolution and Change Management and then provided that data to the Project Technical Team per ITIL guidelines and Standard Operating Procedure.

Earlier Experience

7/2017 – 12/2017

Exchange Online Engineer • Project Based • TEKSystems /
Microsoft

7/2015 – 4/2017

Senior Microsoft Consultant • Senior Level • BinaryTree

9/2013 – 7/2015

Senior Microsoft Engineer • Senior Level • AT-NET Services

1/2013 – 9/2013

Senior Microsoft Consultant • Senior Level • JCMR Technology

Career Highlights

- I have proven experience as an IT Consultant and Technical Architect with experience in project delivery methodologies at the Enterprise level while working for *Microsoft, Binary Tree, XMS Solutions*, and my other past roles.
- Guided and supervised both internal and external technical teams on the design, build and deployment of M365 including system administration to support existing and future systems and to enable seamless integration into the company environments globally with SOP and Policy Creation.
- While I was a *PFE for Microsoft*, I assisted with the architecture design and implementation of Volkswagen's USA implementation and migration to Exchange 2016 from Exchange 2010. Also did the architecture review and design recommendations for Willis Towers Watson. Both very large, global companies with 10,000+ users and multiple global locations. This included doing AD Design, Hybrid Exchange Design, and RBAC design, with geopositioned DNS and replication optimization for the exchange servers and databases.
- Completed multiple Windows Server Migrations, Exchange Server Migrations, Hybrid Design Migrations, and Active Directory Migrations on premises and to O365/Azure successfully using multiple tools from Microsoft, Quest, Binary Tree, and BitTitan from my time at JCMR onward.
- I have designed, implemented, administered, and supported multiple Windows Server, SQL Server, SharePoint, Active Directory, Teams, and Exchange Environments from SMB to Enterprise Customers for over 15 years.
- Within the last year, I have performed project work for Windows Server, Office365, Teams, Azure AD, Exchange, and Active Directory for Enterprise Customers such as **Gartner, Morgan Stanley, Volkswagen, and PNC Bank**, just to name a few.
- I have successfully taught Microsoft Official Courses in Exchange, Windows Server, Windows Client, Office365, Active Directory, PowerShell, Administration, and Migration Tactics since 2001.
- I have an analytical mind with problem-solving abilities with proven provided technical support at all levels over my career from Tier1 through Tier4/Technical Lead. I am familiar with ITIL Standards and Change Management Procedures.
- I am well versed in technical documentation and technical writing for project-based work.
- I maintain a current understanding of the IT marketplace for related technologies by sharing multiple examples of my findings via my blog and other websites.

Communication

- I have over 75 blog posts on my IT Blog website referencing multiple methods of Windows Server, Exchange, Active Directory, Azure, PowerShell, and Migration Techniques that is used by colleagues and customers for reference.
- I am very active in the LinkedIn community and have received recommendations from others concerning my abilities and skills:

From Carlos Merla via LinkedIn Recommendation:

I highly recommend Lance for any tech lead position that he may apply for. Lance is very technical and consistently exceeded customer expectations. He quickly became our technical lead and is a very well respected team player and will bring a lot of value to any organization he is part of.

- As a seasoned Trainer and Mentor, I can quickly adapt to a situation, volatile or not, and keep moving forward, hopefully teaching others in the process.
- I am a team player with excellent communication and presentation skills that is client service oriented and values owning excellent interpersonal skills

Leadership

- I play Saxophone with multiple bands, organizations, and musicians and show proven leadership on stage during live performances as well as in the studio.
- Proven mentor and leader in both technical and non-technical environments as I have trained not only technical classes but other types of curriculum as well including cooking, leadership, music, etc...
- I lead a team of 10 engineers at Trimax Americas and provided technical mentorship during the time I was leading.
- I have led multiple Windows Server Migration, Exchange Migration, and Active Directory Migration projects through my career with ability to keep management informed and abreast of the project process.

References

Professional:

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